



They're Not Only Your Future,
They're Ours, Too.

No longer will you have to worry about: New Bus Capital, Routing Issues, Vehicle Breakdowns, and Recruiting and Training Drivers. We are happy to relieve you of those responsibilities, freeing you up to focus on your top priority — *the education, safety and well-being of your students!*

When partnering with Durham, your district and community will benefit from:

- Unmatched Safety Programs
- Optimal Cost Savings
- Exceptional Customer Service
- Empowered, Accountable and Satisfied Employees
- Proven Operational Practices
- Industry Expertise and National Resources

Safety and Peace of Mind

Safety, from the students to the workplace, is a top priority for all employees. We keep it first and foremost as we do our jobs each day. Employee training programs and processes support our commitment. Our pledge of safety resonates throughout the organization, from our drivers to the board room.

- Thorough Employee Background Screening
- Annual Driver Evaluations and Record Checks
- Continuous School Bus Safety Training
- Daily Bus Safety Inspections
- Child Check Policy
- GPS Technology
- Preventive Bus Maintenance Programs



*Getting students to school safely,
on time and ready to learn.*



DURHAM SCHOOL SERVICES has decades of experience in providing safe and reliable transportation to students across the United States and we understand today's K-12 climate:

- Tight Budgets
- Aging Buses
- Operating Efficiency Needs

With our expertise and national resources, your district (and community) will benefit from:

- The Safest and Best Trained Employees
- Unmatched Customer Service
- Operational Best Practices
- Technology Based Solutions
- Financial Efficiencies
- Stewards of the Environment

*In other words,
The Durham Difference.*

DURHAM SCHOOL SERVICES



*Durham School Services
is the transportation
partner you can trust.*

Financial Efficiencies

Partnering with a transportation service provider can save school districts an average of 10%-20%, according to the National School Transportation Association. We can maximize the value for every dollar you spend on transportation. What you do with the savings is in your hands. Reinvest back into the classroom. Invest in capital assets. Increase your community support. You decide what's best for your district, students and community!

- National Purchasing Power for Buses, Parts and Maintenance
- Controlled and Predictable Transportation Costs
- Operational Best Practices
- Competitive Pricing, Wages and Benefits
- Technology Based Systems

Unwavering Customer Service

We are dedicated to customer satisfaction; solutions are customized to your needs. With constantly increasing demands for services, fluctuating enrollments and limited resources, you need a unique plan for your district. Durham will work with you to create a plan to meet your goals and objectives. Employees are held accountable, demonstrate a transparent partnership and engage in constant communication with you.

- Continuous Customer Service Training
- On-Site Customer Service
- Annual Client Survey
- Monthly Reporting

Engaged, Accountable and Satisfied Employees

The best trained drivers in the business work for Durham because we devote a significant amount of resources, training and development to our employees. School buses are required to meet the most stringent safety regulations, and our drivers ensure they are operated safely. Employees are held accountable to meet the highest standards, ensuring the safety of your students. Because we care to the extent we do, our employees do the right thing.

- Comprehensive Training — Safety, Leadership, Customer Service, Financial
- Extensive Driver Training — Classroom and Behind-The-Wheel
- Trained Specifically to Work with Children (and Parents)
- Monthly Safety Meetings
- Employee Reward and Recognition Programs

Operations Excellence

Getting students to and from school safely and efficiently is job one. Our proven operational and maintenance practices can optimize a very expensive asset, the school bus. With the technology we leverage, you can always know where your buses are and how efficiently they are traveling.

- Data Driven Decisions
- Customized and Automated Routing Schedules
- Consistent Maintenance Programs
- Technology – GPS, Electronic Child Check, Cameras
- Heightened Communication



From financial and operational challenges to employee and community support, Durham does it all.

We partner and collaborate with you every step of the way. What's important to you is important to us. Let us partner with you to support the success of your district, students, faculty and community!



DURHAM
SCHOOL SERVICES

800.950.0485

durhamschoolservices.com | durhamcharterservices.com

FULL-SERVICE TRANSPORTATION • ROUTE OPTIMIZATION AND SCHEDULING • SPECIAL NEEDS EXPERTISE • CHARTER BUS SERVICES

Your transportation partner choice is crucial.
Trust Durham.



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